

Political Quality

The textile industry, in which **NEO** is a player, faces many challenges:

Social: although marginal and known to all, some unacceptable practices have tarnished the image of the sector and created a confidence gap that we must address.

Environmental: the textile sector must be part of the trend environmental protection.

Economic: the sector being very competitive, we must diversify our products, multiply our skills and continuously improve our efficiency in order to remain competitive and different.

Based on this observation, it is imperative for **NEO** to mark and value all the efforts made to meet these challenges. By setting up a quality management system according to the ISO 9001 standard, we are working at the same time to:

- Satisfy our customers.
- Ensure that the conditions in which the products are manufactured meet or pass international social standards.
- Set up a training plan for staff to acquire new skills.
- Ensure conformity and quality of our products.
- Continuously improve production processes in order to ensure the conformity of products and services and guarantee the sustainability of NEO.
- Ensure that all rejected waste is sorted and taken care of by the appropriate channels.

This policy will be evaluated during a management review and will allow the formalization of operational objectives which will then be defined within the various departments.

The entire management team and I are convinced that this walk is necessary. It will allow the company to develop and achieve its strategic objectives.

I, therefore, am committed to use all possible and necessary means for the deployment and continuous improvement of the quality management system.

I also vow to strictly comply with customer, legal and regulatory requirements and the expectations of our stakeholders. I encourage all employees to participate and contribute to the responsible and sustainable success of the company.

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